



Language Interpretation and Translation Policies

The American Red Cross Serving King & Kitsap Counties works with local volunteers to provide interpretation (rendering oral communication in one language orally into another language) and translation (rendering written communication in one language into another language in writing) as a service to our community and for people who speak little or no English. We are not a certified interpretation and translation service and do not provide assistance for businesses, legal matters, medical documents, technical documents, etc. Our translations and interpretations are not guaranteed, but we can re-edit translations based on community, client and/or customer feedback. All translations are edited by a second volunteer, a native speaker. The American Red Cross Serving King & Kitsap Counties reserves the right to refuse any translation or interpretation requests.

We are unable to provide interpretation services for businesses or individuals who qualify for interpreter assistance through government agencies.

We are unable to provide translation assistance for medical, legal, business or published documents or documents requiring signatures; documents that require formatting such as brochures or newsletters; Web site text; documents that need to be notarized or certified by a third party; documents with technical jargon, colloquialisms or acronyms; or permanent documents or documents with a long life span, program guidelines and most application forms.

For questions or additional information, please contact us at (206) 709-4522, (360) 377-3761 or languagebank@seattleredcross.org.